

FAQ for WebAdvisor

1. How do I get my password or reset my password?
 - a. Click on “I’m New to WebAdvisor” and follow the steps.
2. It didn’t send my temporary password to my email address.
 - a. Is your email listed correctly? If not please contact us at 336-322-2185.
 - b. If your email is listed correctly, wait a few minutes and check your email again. If it still doesn’t send you a temporary password, please contact us at 336-322-2185.
3. What can I do on WebAdvisor?
 - a. Obtain an Unofficial Transcript
 - b. Check Grades
 - c. Register for courses prior to first day of classes
 - d. View Program Evaluation for graduation requirements
 - e. View/Print class schedule
 - f. Check Financial Aid status
 - g. View your Educational Plan
 - h. Access the FORMS page
4. What username/password do I use to complete a “Form”?
 - a. You will need to use your student email username and password.
 - b. Types of forms completed under “Forms”:
 - i. Complete the Withdrawal Form (to Drop/Add you will need to contact our Information Desk to submit a written request).
 - ii. Complete Program/Name/SSN/Address changes
 - iii. Complete/Update FERPA Release form

For further assistance please contact us at 336-322-2185 or by email at mary-elizabeth.medlin@piedmontcc.edu.