

1. General College Environment

	Strongly Disagree	Disagree	Agree	Strongly Agree	No Assessment	Rating Average	Rating Count
College leaders clearly communicate the future direction of the College	5.0% (5)	11.9% (12)	51.5% (52)	28.7% (29)	3.0% (3)	3.07	101
Faculty and staff are allowed to express their opinions, ideas and feedback on college issues	5.9% (6)	6.9% (7)	53.9% (55)	33.3% (34)	0.0% (0)	3.15	102
Faculty and staff are treated as valued members of the College team	5.0% (5)	22.8% (23)	40.6% (41)	30.7% (31)	1.0% (1)	2.98	101
College evaluations, salaries, promotions, and grievances are administered fairly	14.7% (15)	30.4% (31)	28.4% (29)	18.6% (19)	7.8% (8)	2.55	102
Work loads are assigned in a fair and equitable manner	12.7% (13)	28.4% (29)	39.2% (40)	13.7% (14)	5.9% (6)	2.57	102
I have adequate developmental opportunities to improve/enhance my knowledge and skill base	1.0% (1)	7.8% (8)	51.0% (52)	40.2% (41)	0.0% (0)	3.30	102
I believe the College is fulfilling its mission	2.9% (3)	6.9% (7)	54.9% (56)	31.4% (32)	3.9% (4)	3.19	102
Overall, I am satisfied with the work environment at PCC	7.9% (8)	5.9% (6)	55.4% (56)	30.7% (31)	0.0% (0)	3.09	101

General College Environment Comments/Recommendations 17

answered question	102
skipped question	0

2. Administrative Services: Physical Facilities and Security

	Strongly Disagree	Disagree	Agree	Strongly Agree	No Assessment	Rating Average	Rating Count
Housekeeping staff are courteous and accessible	1.0% (1)	6.9% (7)	35.3% (36)	55.9% (57)	1.0% (1)	3.48	102
Classrooms are clean	1.0% (1)	10.8% (11)	45.1% (46)	26.5% (27)	16.7% (17)	3.16	102
Offices are clean	2.0% (2)	14.9% (15)	53.5% (54)	29.7% (30)	0.0% (0)	3.11	101
Restrooms are clean	2.9% (3)	13.7% (14)	51.0% (52)	32.4% (33)	0.0% (0)	3.13	102
Restrooms are stocked regularly with supplies	1.0% (1)	11.8% (12)	46.1% (47)	41.2% (42)	0.0% (0)	3.27	102
Lobby and lounge areas are clean	0.0% (0)	7.8% (8)	56.9% (58)	32.4% (33)	2.9% (3)	3.25	102
Maintenance problems are resolved in a timely manner	1.0% (1)	8.9% (9)	44.6% (45)	41.6% (42)	4.0% (4)	3.32	101
Maintenance problems are resolved satisfactorily	1.0% (1)	6.9% (7)	45.5% (46)	41.6% (42)	5.0% (5)	3.34	101
Campus grounds are free of litter and debris	3.9% (4)	5.9% (6)	45.1% (46)	45.1% (46)	0.0% (0)	3.31	102
Landscaping is maintained satisfactorily	2.9% (3)	4.9% (5)	44.1% (45)	48.0% (49)	0.0% (0)	3.37	102
Overall, I am satisfied with the Physical Facilities Services	2.0% (2)	4.9% (5)	53.9% (55)	39.2% (40)	0.0% (0)	3.30	102
Interior lighting is adequate	2.9% (3)	3.9% (4)	53.9% (55)	39.2% (40)	0.0% (0)	3.29	102
Exterior lighting is adequate	5.9% (6)	19.6% (20)	49.0% (50)	25.5% (26)	0.0% (0)	2.94	102
I am aware of evacuation procedures in case of fire or other similar emergencies	2.0% (2)	12.9% (13)	50.5% (51)	34.7% (35)	0.0% (0)	3.18	101
I feel safe on campus	5.0% (5)	17.8% (18)	51.5% (52)	25.7% (26)	0.0% (0)	2.98	101

Campus Security is adequate	11.9% (12)	25.7% (26)	41.6% (42)	19.8% (20)	1.0% (1)	2.70	101
Overall, I feel that PCC provides a safe environment	5.0% (5)	18.8% (19)	53.5% (54)	22.8% (23)	0.0% (0)	2.94	101
Classroom space is adequate for classes held	3.0% (3)	8.0% (8)	56.0% (56)	20.0% (20)	13.0% (13)	3.07	100
My office space is adequate	2.0% (2)	14.0% (14)	58.0% (58)	25.0% (25)	1.0% (1)	3.07	100

Facilities and Security Comments/Recommendations

17

answered question	102
skipped question	0

3. Administrative Services: Business Office

	Strongly Disagree	Disagree	Agree	Strongly Agree	No Assessment	Rating Average	Rating Count
The cashier responds promptly and courteously to requests from faculty and staff	1.0% (1)	5.9% (6)	47.1% (48)	29.4% (30)	16.7% (17)	3.26	102
The cashier responds promptly and courteously to requests from students	1.0% (1)	7.9% (8)	36.6% (37)	21.8% (22)	32.7% (33)	3.18	101
Overall, I am satisfied with the services provided by the cashier	1.0% (1)	5.0% (5)	48.5% (49)	26.7% (27)	18.8% (19)	3.24	101
Travel requests and reimbursements are processed accurately and in a timely manner	0.0% (0)	2.0% (2)	49.5% (50)	37.6% (38)	10.9% (11)	3.40	101
If a problem occurs with budget accounts, the staff responds quickly to correct it	0.0% (0)	1.0% (1)	43.6% (44)	33.7% (34)	21.8% (22)	3.42	101
Overall, I am satisfied with Accounting Services	1.0% (1)	0.0% (0)	49.5% (50)	38.6% (39)	10.9% (11)	3.41	101
Purchase order requests are processed accurately	3.0% (3)	13.9% (14)	42.6% (43)	23.8% (24)	16.8% (17)	3.05	101
Purchase order requests are processed in a timely manner	4.0% (4)	22.8% (23)	34.7% (35)	21.8% (22)	16.8% (17)	2.89	101
I am informed when purchase orders are delayed or backordered	9.9% (10)	21.8% (22)	30.7% (31)	13.9% (14)	23.8% (24)	2.64	101
Overall, I am satisfied with purchasing services	5.0% (5)	16.0% (16)	43.0% (43)	20.0% (20)	16.0% (16)	2.93	100
Copy and printing resources are adequate	1.0% (1)	4.9% (5)	59.8% (61)	32.4% (33)	2.0% (2)	3.26	102
Copiers function properly with little down time	4.9% (5)	8.8% (9)	59.8% (61)	22.5% (23)	3.9% (4)	3.04	102
Overall, I am satisfied by the services provided by the Business Office	1.0% (1)	6.9% (7)	61.8% (63)	29.4% (30)	1.0% (1)	3.21	102

answered question 102

skipped question 0

4. Administrative Services: Budget Process

	Strongly Disagree	Disagree	Agree	Strongly Agree	No Assessment	Rating Average	Rating Count
I have participated in the budget planning process for my area	4.1% (4)	10.2% (10)	40.8% (40)	21.4% (21)	23.5% (23)	3.04	98
I have ample time to develop my budget request for submission	1.0% (1)	13.3% (13)	32.7% (32)	17.3% (17)	35.7% (35)	3.03	98
Budget planning is driven by college goals and objectives	1.0% (1)	10.2% (10)	45.9% (45)	15.3% (15)	27.6% (27)	3.04	98
Allocated funds are available when needed	2.0% (2)	12.2% (12)	49.0% (48)	12.2% (12)	24.5% (24)	2.95	98
Budget accounts are maintained accurately	0.0% (0)	7.1% (7)	42.9% (42)	18.4% (18)	31.6% (31)	3.16	98
The Budget Planning Process allocates funds in a fair and equitable manner	3.1% (3)	13.3% (13)	37.8% (37)	11.2% (11)	34.7% (34)	2.88	98
Overall, I am satisfied with the Budget Process	2.0% (2)	8.2% (8)	51.0% (50)	14.3% (14)	24.5% (24)	3.03	98

Budget Process Comments/Recommendations

9

answered question 98

skipped question 4

5. Administrative Services: Personnel

	Strongly Disagree	Disagree	Agree	Strongly Agree	No Assessment	Rating Average	Rating Count
My check/advice is prepared correctly and received in a timely manner	1.0% (1)	0.0% (0)	53.5% (54)	43.6% (44)	2.0% (2)	3.42	101
My leave, retirement, and other benefits are maintained accurately	2.0% (2)	4.0% (4)	47.5% (48)	40.6% (41)	5.9% (6)	3.35	101
If a problem occurs with my check/advice or benefits statement, personnel corrects it immediately	1.0% (1)	6.0% (6)	42.0% (42)	38.0% (38)	13.0% (13)	3.34	100
I have a clear understanding of all PCC benefits available to me	5.9% (6)	9.9% (10)	48.5% (49)	33.7% (34)	2.0% (2)	3.12	101
Personnel Services communicates changes and additions to benefits in a timely manner	5.0% (5)	4.0% (4)	49.5% (50)	37.6% (38)	4.0% (4)	3.25	101
Overall, I am satisfied with Personnel Services	3.0% (3)	6.0% (6)	51.0% (51)	40.0% (40)	0.0% (0)	3.28	100
Personnel Comments/Recommendations							10
answered question							101
skipped question							1

6. Administrative Services: Bookstore

	Strongly Disagree	Disagree	Agree	Strongly Agree	No Assessment	Rating Average	Rating Count
Bookstore staff are courteous	0.0% (0)	0.0% (0)	35.3% (36)	58.8% (60)	5.9% (6)	3.63	102
Communication between the Bookstore staff and faculty/staff is satisfactory	0.0% (0)	1.0% (1)	31.4% (32)	56.9% (58)	10.8% (11)	3.63	102
Book orders are processed satisfactorily	0.0% (0)	2.0% (2)	25.5% (26)	40.2% (41)	32.4% (33)	3.57	102
Office supplies are available when I need them	0.0% (0)	2.0% (2)	44.0% (44)	46.0% (46)	8.0% (8)	3.48	100
There is an adequate supply of campus memorabilia	0.0% (0)	6.9% (7)	43.1% (44)	35.3% (36)	14.7% (15)	3.33	102
Overall, I am satisfied with the Bookstore	0.0% (0)	0.0% (0)	41.6% (42)	52.5% (53)	5.9% (6)	3.56	101
							Bookstore Comments/Recommendations
							12
						answered question	102
						skipped question	0

7. Administrative Services: Management Information Systems (MIS)

	Strongly Disagree	Disagree	Agree	Strongly Agree	No Assessment	Rating Average	Rating Count
Access to the College's database (Colleague)is reliable	3.0% (3)	6.9% (7)	60.4% (61)	21.8% (22)	7.9% (8)	3.10	101
The College's e-mail system (Groupwise)is effective	4.0% (4)	5.0% (5)	57.4% (58)	32.7% (33)	1.0% (1)	3.20	101
The speed of accessing the internet is satisfactory	5.0% (5)	5.0% (5)	56.0% (56)	33.0% (33)	1.0% (1)	3.18	100
The response time to resolving technology problems (UNIX, GroupWise, Internet, Blackboard, other servers) is satisfactory	4.0% (4)	9.0% (9)	62.0% (62)	23.0% (23)	2.0% (2)	3.06	100
I have adequate access to student records on the College computer system	2.0% (2)	4.0% (4)	52.0% (52)	28.0% (28)	14.0% (14)	3.23	100
Access to college internal resources by internet is satisfactory	3.0% (3)	5.0% (5)	57.4% (58)	27.7% (28)	6.9% (7)	3.18	101
Overall, I am satisfied with services provided by Management Information Systems (MIS)	5.0% (5)	3.0% (3)	61.0% (61)	28.0% (28)	3.0% (3)	3.15	100

Mgt Information Systems Comments/Recommendations

13

answered question

101

skipped question

1

8. Administrative Services: Food Service

	Strongly Disagree	Disagree	Agree	Strongly Agree	No Assessment	Rating Average	Rating Count
The snack bar provides food and beverages courteously and in a timely manner	3.0% (3)	9.9% (10)	38.6% (39)	19.8% (20)	28.7% (29)	3.06	101
The snack bar provides a satisfactory selection of food and beverages	2.0% (2)	8.9% (9)	48.5% (49)	14.9% (15)	25.7% (26)	3.03	101
The snack bar prices are reasonable	3.0% (3)	9.9% (10)	44.6% (45)	16.8% (17)	25.7% (26)	3.01	101
The snack bar provides healthy and nutritious alternatives	3.0% (3)	24.0% (24)	36.0% (36)	8.0% (8)	29.0% (29)	2.69	100
Vending services are satisfactory	4.0% (4)	13.9% (14)	46.5% (47)	12.9% (13)	22.8% (23)	2.88	101
Overall, I am satisfied with Food Services	0.0% (0)	11.0% (11)	48.0% (48)	15.0% (15)	26.0% (26)	3.05	100
Food Service Comments/Recommendations							9
answered question							101
skipped question							1

9. Student Development: Admissions

	Strongly Disagree	Disagree	Agree	Strongly Agree	No Assessment	Rating Average	Rating Count
Admissions staff respond to request promptly	4.0% (4)	11.1% (11)	43.4% (43)	19.2% (19)	22.2% (22)	3.00	99
Admissions staff are knowledgeable	3.0% (3)	14.1% (14)	45.5% (45)	19.2% (19)	18.2% (18)	2.99	99
Placement testing information provided for advising is satisfactory	3.1% (3)	6.1% (6)	46.9% (46)	16.3% (16)	27.6% (27)	3.06	98
Recruiting efforts are effective	4.0% (4)	19.2% (19)	35.4% (35)	18.2% (18)	23.2% (23)	2.88	99
Overall, I am satisfied with the services provided by the Admissions staff	4.0% (4)	12.1% (12)	48.5% (48)	18.2% (18)	17.2% (17)	2.98	99
Admissions Comments/Recommendations:							10
answered question							100
skipped question							2

10. Student Development: Financial Aid

	Strongly Disagree	Disagree	Agree	Strongly Agree	No Assessment	Rating Average	Rating Count
Financial Aid staff provide accurate information to students	3.1% (3)	5.1% (5)	42.9% (42)	19.4% (19)	29.6% (29)	3.12	98
Financial Aid services are effective	2.0% (2)	8.2% (8)	39.8% (39)	20.4% (20)	29.6% (29)	3.12	98
Overall, I am satisfied with the services provided by the Financial Aid staff	2.1% (2)	6.2% (6)	44.3% (43)	18.6% (18)	28.9% (28)	3.12	97

Financial Aid Comments/Recommendations: 7

answered question 98

skipped question 4

11. Student Development: Records and Registration

	Strongly Disagree	Disagree	Agree	Strongly Agree	No Assessment	Rating Average	Rating Count
The Records and Registration Office provides accurate information	1.0% (1)	5.2% (5)	42.3% (41)	29.9% (29)	21.6% (21)	3.29	97
The Records and Registration Office provides timely information	1.0% (1)	6.2% (6)	41.2% (40)	28.9% (28)	22.7% (22)	3.27	97
I have satisfactory access to student records to help me better advise students	1.0% (1)	6.2% (6)	33.0% (32)	26.8% (26)	33.0% (32)	3.28	97
Overall, I am satisfied with the services provided by the Records and Registration staff	1.0% (1)	6.3% (6)	40.6% (39)	29.2% (28)	22.9% (22)	3.27	96

Records and Registration Comments/Recommendations: 8

answered question 97

skipped question 5

12. Student Development: Counseling

	Strongly Disagree	Disagree	Agree	Strongly Agree	No Assessment	Rating Average	Rating Count
Counselors provide accurate advising and program information to students	6.1% (6)	18.2% (18)	37.4% (37)	13.1% (13)	25.3% (25)	2.77	99
Career Counseling Services provide information to promote career development	3.1% (3)	9.2% (9)	44.9% (44)	10.2% (10)	32.7% (32)	2.92	98
College Transfer Services provide adequate information on the transfer process	3.1% (3)	7.3% (7)	37.5% (36)	16.7% (16)	35.4% (34)	3.05	96
Counselors provide referral resources to students needing additional services	1.0% (1)	6.2% (6)	40.2% (39)	13.4% (13)	39.2% (38)	3.08	97
Disability Services are satisfactory	2.0% (2)	5.1% (5)	46.9% (46)	17.3% (17)	28.6% (28)	3.11	98
Retention counseling services are satisfactory	5.1% (5)	10.2% (10)	34.7% (34)	12.2% (12)	37.8% (37)	2.87	98
Overall, I am satisfied with Counseling Services	2.1% (2)	10.4% (10)	45.8% (44)	14.6% (14)	27.1% (26)	3.00	96
Student Activity opportunities are satisfactory	2.1% (2)	8.2% (8)	47.4% (46)	17.5% (17)	24.7% (24)	3.07	97
Counseling Comments/Recommendations:							11
answered question							99
skipped question							3

13. Academic Success Center (ASC)

	Strongly Disagree	Disagree	Agree	Strongly Agree	No Assessment	Rating Average	Rating Count
The ASC hours of operation are sufficient	2.0% (2)	1.0% (1)	52.5% (52)	18.2% (18)	26.3% (26)	3.18	99
The ASC offers appropriate and diverse course support for students enrolled in curriculum programs	1.0% (1)	3.0% (3)	47.5% (47)	18.2% (18)	30.3% (30)	3.19	99
The ASC drop-in-tutoring hours meet the student's academic needs	2.0% (2)	3.1% (3)	41.8% (41)	16.3% (16)	36.7% (36)	3.15	98
The ASC professional and peer tutors are adequately trained	2.0% (2)	3.0% (3)	43.4% (43)	12.1% (12)	39.4% (39)	3.08	99
The ASC make-up testing procedures are easy to follow and provide adequate test security	0.0% (0)	0.0% (0)	38.4% (38)	19.2% (19)	42.4% (42)	3.33	99
Academic Success Center Comments/Recommendations							11
answered question							99
skipped question							3

14. Learning Resources Center

	Strongly Disagree	Disagree	Agree	Strongly Agree	No Assessment	Rating Average	Rating Count
LRC staff are courteous	2.0% (2)	5.1% (5)	53.5% (53)	36.4% (36)	3.0% (3)	3.28	99
LRC staff are knowledgeable	1.0% (1)	4.0% (4)	56.6% (56)	33.3% (33)	5.1% (5)	3.29	99
LRC staff respond to requests promptly	1.0% (1)	7.1% (7)	48.0% (47)	34.7% (34)	9.2% (9)	3.28	98
Library resources (collections, databases, equipment, etc.) are adequate	2.0% (2)	2.0% (2)	64.3% (63)	25.5% (25)	6.1% (6)	3.21	98
Library facilities (physical space) are adequate	2.0% (2)	2.0% (2)	56.1% (55)	36.7% (36)	3.1% (3)	3.32	98
Audio visual technical support is satisfactory	8.2% (8)	6.1% (6)	56.1% (55)	22.4% (22)	7.1% (7)	3.00	98
Overall, I am satisfied with LRC services	1.0% (1)	2.0% (2)	61.2% (60)	31.6% (31)	4.1% (4)	3.29	98

Learning Resource Center Comments/Recommendations:

7

answered question

99

skipped question

3

15. Learning Resources Center: Distance Learning

	Strongly Disagree	Disagree	Agree	Strongly Agree	No Assessment	Rating Average	Rating Count
Resources are available to teach distance-learning classes	1.0% (1)	2.0% (2)	48.5% (48)	23.2% (23)	25.3% (25)	3.26	99
Resources and training opportunities for using Blackboard are satisfactory	1.0% (1)	6.1% (6)	44.4% (44)	23.2% (23)	25.3% (25)	3.20	99
I have adequate input into the selection of distance-learning classes/resources taught in my area	4.0% (4)	5.1% (5)	25.3% (25)	17.2% (17)	48.5% (48)	3.08	99
Support for distance-learning classroom courses is satisfactory	2.0% (2)	5.1% (5)	39.8% (39)	20.4% (20)	32.7% (32)	3.17	98
Distance Learning personnel respond to requests in a timely manner	1.0% (1)	6.3% (6)	38.5% (37)	25.0% (24)	29.2% (28)	3.24	96
Overall, I am satisfied with Distance Learning services	2.0% (2)	3.1% (3)	49.0% (48)	24.5% (24)	21.4% (21)	3.22	98

Distance Learning Comments/Recommendations:

9

answered question

99

skipped question

3

16. Academic Computing (Services provided by Luke,Donald and Edna only.)

	Strongly Disagree	Disagree	Agree	Strongly Agree	No Assessment	Rating Average	Rating Count
Computer resources in the classroom are satisfactory	1.0% (1)	5.1% (5)	49.5% (49)	25.3% (25)	19.2% (19)	3.23	99
Computer resources at my work station are satisfactory	1.0% (1)	7.2% (7)	54.6% (53)	33.0% (32)	4.1% (4)	3.25	97
Academic Computing satisfactorily maintains classroom computers and equipment	2.0% (2)	7.1% (7)	46.5% (46)	24.2% (24)	20.2% (20)	3.16	99
Academic Computing responds in a timely manner to requests for services	4.0% (4)	8.1% (8)	45.5% (45)	37.4% (37)	5.1% (5)	3.22	99
Computer programs/resources are installed and available when I need them	1.0% (1)	6.1% (6)	57.6% (57)	32.3% (32)	3.0% (3)	3.25	99
Overall, I am satisfied with Academic Computing	1.0% (1)	4.0% (4)	56.6% (56)	33.3% (33)	5.1% (5)	3.29	99

Academic Computing Comments/Recommendations:

13

answered question	100
skipped question	2

17. Office of Research and Institutional Effectiveness (ORIE)

	Strongly Disagree	Disagree	Agree	Strongly Agree	No Assessment	Rating Average	Rating Count
ORIE staff are knowledgeable about planning, research, and assessment	0.0% (0)	3.1% (3)	45.4% (44)	38.1% (37)	13.4% (13)	3.40	97
ORIE staff respond promptly to my requests	0.0% (0)	2.1% (2)	41.2% (40)	35.1% (34)	21.6% (21)	3.42	97
The ORIE Website provides access to College data and resources I need	0.0% (0)	0.0% (0)	49.5% (47)	36.8% (35)	13.7% (13)	3.43	95
There are opportunities to provide input regarding the College's Institutional Effectiveness (etc. policies/procedures, mission/value statements, planning/budgeting)	0.0% (0)	4.2% (4)	47.4% (45)	36.8% (35)	11.6% (11)	3.37	95
I am provided opportunities to learn about the College's accreditation/reaffirmation process	1.0% (1)	1.0% (1)	41.2% (40)	45.4% (44)	11.3% (11)	3.48	97
Overall, I am satisfied with the services ORIE provides.	1.0% (1)	2.1% (2)	46.4% (45)	41.2% (40)	9.3% (9)	3.41	97
					ORIE Comments/Recommendations:		11
					answered question		97
					skipped question		5

18. Public Information

	Strongly Disagree	Disagree	Agree	Strongly Agree	No Assessment	Rating Average	Rating Count
The Public Information Office effectively communicates College information to students, faculty/staff, and the community	4.0% (4)	9.1% (9)	59.6% (59)	21.2% (21)	6.1% (6)	3.04	99
Communications produced by the Public Information Office are professional and represent the College well	2.1% (2)	9.3% (9)	58.8% (57)	23.7% (23)	6.2% (6)	3.11	97
The Public Information Office is responsive to requests for assistance	5.2% (5)	15.5% (15)	47.4% (46)	20.6% (20)	11.3% (11)	2.94	97
Public Information Office staff are knowledgeable about design, graphics, marketing, printing, and media relations	4.1% (4)	4.1% (4)	59.2% (58)	24.5% (24)	8.2% (8)	3.13	98
Overall, I am satisfied with the services provided by the Public Information Office	3.0% (3)	9.1% (9)	60.6% (60)	20.2% (20)	7.1% (7)	3.05	99
Public Information Comments/Recommendations:							8
answered question							99
skipped question							3

19. PCC Foundation

	Strongly Disagree	Disagree	Agree	Strongly Agree	No Assessment	Rating Average	Rating Count
The PCC Foundation is effective in raising funds to supplement College resources	2.0% (2)	5.1% (5)	52.5% (52)	34.3% (34)	6.1% (6)	3.27	99
The PCC Foundation is responsive to requests for assistance	3.0% (3)	3.0% (3)	47.5% (47)	36.4% (36)	10.1% (10)	3.30	99
Fund Raising events are well organized	2.0% (2)	2.0% (2)	49.5% (49)	36.4% (36)	10.1% (10)	3.34	99
PCC Foundation staff are knowledgeable	2.0% (2)	2.0% (2)	48.5% (48)	36.4% (36)	11.1% (11)	3.34	99
Overall, I am satisfied with the PCC Foundation	3.0% (3)	1.0% (1)	50.5% (50)	36.4% (36)	9.1% (9)	3.32	99

PCC Foundation Comments/Recommendations:

4

answered question

99

skipped question

3

20. Alumni Relations

	Strongly Disagree	Disagree	Agree	Strongly Agree	No Assessment	Rating Average	Rating Count
The Alumni Relations office effectively communicates alumni relations information to students, faculty/staff, and the community	1.0% (1)	1.0% (1)	43.8% (42)	35.4% (34)	18.8% (18)	3.40	96
The Alumni Relations office is effective in developing relationships with the College's alumni	1.0% (1)	2.1% (2)	39.6% (38)	35.4% (34)	21.9% (21)	3.40	96
The Alumni Relations office effectively solicits volunteer service and financial contributions from alumni	1.0% (1)	1.0% (1)	39.6% (38)	34.4% (33)	24.0% (23)	3.41	96
Alumni Relations events are well organized	1.1% (1)	0.0% (0)	40.0% (38)	35.8% (34)	23.2% (22)	3.44	95
Overall, I am satisfied with the Alumni Relations office	1.1% (1)	0.0% (0)	42.1% (40)	35.8% (34)	21.1% (20)	3.43	95

Alumni Relations Comments/Recommendations:

2

answered question 96

skipped question 6

21. Grants

	Strongly Disagree	Disagree	Agree	Strongly Agree	No Assessment	Rating Average	Rating Count
The Director of Grants is effective in identifying available grants	4.1% (4)	2.1% (2)	38.1% (37)	27.8% (27)	27.8% (27)	3.24	97
The Director of Grants is responsive to requests for assistance	4.2% (4)	1.0% (1)	35.4% (34)	28.1% (27)	31.3% (30)	3.27	96
Overall, I am satisfied with the Office of Grants	4.2% (4)	2.1% (2)	36.8% (35)	28.4% (27)	28.4% (27)	3.25	95

Grants Comments/Recommendations:

5







answered question

97




skipped question

5

22. Job Classification

		Response Percent	Response Count
Administrative (VP, Dean, Director, Coordinator)		19.2%	19
Faculty - Full-time		25.3%	25
Faculty - Part-time		6.1%	6
Staff - Full-time		45.5%	45
Staff - Part-time		2.0%	2
Staff/Faculty Combination		2.0%	2
		answered question	99
		skipped question	3

23. Primary Job Location

		Response Percent	Response Count
Person County Campus		88.9%	88
Caswell County Campus		10.1%	10
BYHS		0.0%	0
Business Development Center		1.0%	1
Correctional Facilities		0.0%	0
	Other (please specify)		0
answered question			99
skipped question			3

24. Additional Comments

	Response Count
	6
answered question	6
skipped question	96