






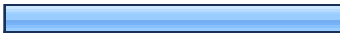


1. I take most of my classes:

		Response Percent	Response Count
On the Caswell County Campus		10.9%	15
On the Person County Campus		70.3%	97
Online		18.8%	26
answered question			138
skipped question			2

2. How did you find out about Piedmont Community College (mark all that apply)

		Response Percent	Response Count
Recruitment Activity		3.4%	3
Newspaper		22.5%	20
Radio		2.2%	2
College Brochure in the Mail		57.3%	51
College Website		50.6%	45
Other (please specify)			56
answered question			89
skipped question			51

3. Admissions and Records

	Very Satisfied	Satisfied	Dissatisfied	Very Dissatisfied	Don't Know	Rating Count
The application process was easy to understand and complete.	44.6% (62)	45.3% (63)	4.3% (6)	3.6% (5)	2.2% (3)	139
Information about scheduling and preparing for placement testing was easy to access and understand.	39.9% (55)	45.7% (63)	6.5% (9)	2.2% (3)	5.8% (8)	138
Class schedules and program information is easy to access online through WebAdvisor.	35.8% (49)	42.3% (58)	10.2% (14)	5.8% (8)	5.8% (8)	137
Staff in Admissions is knowledgeable and helpful.	43.4% (59)	44.1% (60)	3.7% (5)	7.4% (10)	1.5% (2)	136
Staff in Registration and Records is knowledgeable and helpful.	43.5% (60)	44.9% (62)	4.3% (6)	4.3% (6)	2.9% (4)	138
I am satisfied with the services provided by the Admissions Staff.	41.9% (57)	46.3% (63)	3.7% (5)	5.1% (7)	2.9% (4)	136
I am satisfied with the services provided by the Registration and Records Staff.	40.3% (56)	46.0% (64)	6.5% (9)	4.3% (6)	2.9% (4)	139
					Comments:	0
					answered question	139
					skipped question	1

4. Student Activities

	Very Satisfied	Satisfied	Dissatisfied	Very Dissatisfied	Don't Know	Rating Count
There is a variety of activities offered on campus.	26.3% (36)	48.2% (66)	10.2% (14)	2.9% (4)	12.4% (17)	137
					Comments:	0
					answered question	137
					skipped question	3

5. Counseling Center

	Very Satisfied	Satisfied	Dissatisfied	Very Dissatisfied	Don't Know	Rating Count
Academic counselors are knowledgeable about programs and see students in a timely manner.	33.8% (47)	39.6% (55)	4.3% (6)	4.3% (6)	18.0% (25)	139
The Counseling Center provides adequate services to students dealing with academic & personal concerns.	28.9% (39)	37.8% (51)	4.4% (6)	5.2% (7)	23.7% (32)	135
The Career Counseling Center has adequate services available to help me decide on a career.	30.4% (42)	29.7% (41)	5.1% (7)	4.3% (6)	30.4% (42)	138
The Career Counseling Center provides students with the tools needed to gain employment.	24.3% (33)	30.1% (41)	5.1% (7)	3.7% (5)	36.8% (50)	136
Transfer counselors are knowledgeable about the transition to four year universities.	23.9% (32)	24.6% (33)	4.5% (6)	4.5% (6)	42.5% (57)	134
Disabilities Services provide adequate services.	14.9% (20)	21.6% (29)	1.5% (2)	0.7% (1)	61.2% (82)	134
I am satisfied with the services provided by Disabilities Services staff.	14.9% (20)	23.1% (31)	1.5% (2)	1.5% (2)	59.0% (79)	134

Comments: 1

answered question 139

skipped question 1

6. Financial Aid Office

	Very Satisfied	Satisfied	Dissatisfied	Very Dissatisfied	Don't Know	Rating Count
Financial Aid counselors are helpful.	38.0% (52)	36.5% (50)	4.4% (6)	5.8% (8)	15.3% (21)	137
There is an adequate number of Financial Aid workshops offered for students to learn about the financial aid process.	29.7% (41)	34.8% (48)	5.8% (8)	5.1% (7)	24.6% (34)	138
Adequate financial aid is available for most students.	31.4% (43)	43.1% (59)	3.6% (5)	5.1% (7)	16.8% (23)	137
Financial Aid awards are announced to students in time to be helpful in college planning.	25.5% (35)	44.5% (61)	8.0% (11)	5.8% (8)	16.1% (22)	137
I am satisfied with services provided by Financial Aid.	33.8% (47)	39.6% (55)	7.2% (10)	4.3% (6)	15.1% (21)	139
I am satisfied with services provided by Veteran's Affairs.	16.2% (22)	17.6% (24)	2.9% (4)	2.2% (3)	61.0% (83)	136

Comments:

1

answered question

139

skipped question

1

7. TRiO Programs

	Very Satisfied	Satisfied	Dissatisfied	Very Dissatisfied	Don't Know	Rating Count
I am satisfied with the services provided by Student Support Services (SSS) staff.	33.1% (46)	32.4% (45)	0.7% (1)	2.9% (4)	30.9% (43)	139
I am aware of the services provided by the Educational Opportunity Center (EOC).	30.7% (42)	29.2% (40)	0.0% (0)	2.2% (3)	38.0% (52)	137
					Comments:	0
					answered question	139
					skipped question	1

8. Business Office

	Very Satisfied	Satisfied	Dissatisfied	Very Dissatisfied	Don't Know	Rating Count
Billing practices are reasonable.	25.4% (35)	37.7% (52)	5.1% (7)	2.9% (4)	29.0% (40)	138
There are convenient ways of paying my school bill.	26.1% (36)	41.3% (57)	2.9% (4)	2.9% (4)	26.8% (37)	138
The Business Office is open during hours which are convenient for most students.	26.8% (37)	46.4% (64)	2.2% (3)	2.9% (4)	21.7% (30)	138
					Comments:	1
					answered question	138
					skipped question	2

9. Foundation Office

	Very Satisfied	Satisfied	Dissatisfied	Very Dissatisfied	Don't Know	Rating Count
The Foundation Office communicates to students what scholarships are available through their office and how to apply for them.	29.5% (41)	32.4% (45)	4.3% (6)	3.6% (5)	30.2% (42)	139
					Comments:	0
					answered question	139
					skipped question	1

10. Public Information Office

	Very Satisfied	Satisfied	Dissatisfied	Very Dissatisfied	Don't Know	Rating Count
PCC visibly promotes the college and its programs to students and the community.	34.5% (48)	43.2% (60)	9.4% (13)	1.4% (2)	11.5% (16)	139
The PCC website is designed so that information is easy to find.	34.8% (48)	48.6% (67)	10.9% (15)	3.6% (5)	2.2% (3)	138
PCC's Facebook page is a good way to find out about College activities and news.	22.5% (31)	31.9% (44)	2.9% (4)	4.3% (6)	38.4% (53)	138
					Comments:	0
					answered question	139
					skipped question	1

11. College Safety

	Very Satisfied	Satisfied	Dissatisfied	Very Dissatisfied	Don't Know	Rating Count
Safety Officials are helpful.	27.5% (38)	35.5% (49)	3.6% (5)	3.6% (5)	29.7% (41)	138
Safety Officials respond quickly to emergencies.	23.4% (32)	32.1% (44)	2.9% (4)	2.2% (3)	39.4% (54)	137
The campus is safe and secure for all students.	32.4% (44)	43.4% (59)	5.1% (7)	2.2% (3)	16.9% (23)	136
					Comments:	0
					answered question	139
					skipped question	1

12. College Maintenance

	Very Satisfied	Satisfied	Dissatisfied	Very Dissatisfied	Don't Know	Rating Count
Parking lots are well lit and secure.	26.6% (37)	58.3% (81)	7.2% (10)	2.2% (3)	5.8% (8)	139
The amount of student parking space on campus is adequate.	21.2% (29)	48.9% (67)	16.8% (23)	9.5% (13)	3.6% (5)	137
The classrooms and eating facilities are clean and free of trash.	31.2% (43)	55.8% (77)	5.1% (7)	2.2% (3)	5.8% (8)	138
Bathrooms are kept clean and stocked with needed supplies.	32.4% (44)	55.1% (75)	4.4% (6)	3.7% (5)	4.4% (6)	136
					Comments:	0
					answered question	139
					skipped question	1

13. Institutional Effectiveness

	Very Satisfied	Satisfied	Dissatisfied	Very Dissatisfied	Don't Know	Rating Count
I am given the opportunity to provide adequate input about the College.	29.2% (40)	46.7% (64)	11.7% (16)	5.1% (7)	7.3% (10)	137
I am given the opportunity to provide adequate input about the services offered at the College.	26.3% (36)	50.4% (69)	10.9% (15)	5.1% (7)	7.3% (10)	137
I am given the opportunity to provide adequate input about the programs offered at the College.	25.2% (34)	48.1% (65)	11.1% (15)	5.2% (7)	10.4% (14)	135
					Comments:	0
					answered question	138
					skipped question	2

14. Academic Success Center

	Very Satisfied	Satisfied	Dissatisfied	Very Dissatisfied	Don't Know	Rating Count
The Academic Success Center adequately meets the needs of students.	36.7% (51)	39.6% (55)	2.9% (4)	2.2% (3)	18.7% (26)	139
Tutoring services are readily available and offered at times that fit my schedule.	35.8% (49)	35.8% (49)	3.6% (5)	1.5% (2)	23.4% (32)	137
					Comments:	0
					answered question	139
					skipped question	1

15. Learning Resources Center

	Very Satisfied	Satisfied	Dissatisfied	Very Dissatisfied	Don't Know	Rating Count
Library resources and services are adequate.	41.0% (57)	45.3% (63)	2.2% (3)	0.7% (1)	10.8% (15)	139
There are a sufficient number of study areas on campus.	32.8% (45)	46.0% (63)	8.8% (12)	2.2% (3)	10.2% (14)	137
There are sufficient distance education support services.	32.6% (45)	44.9% (62)	3.6% (5)	2.2% (3)	16.7% (23)	138
					Comments:	0
					answered question	139
					skipped question	1

16. Information Technology

	Very Satisfied	Satisfied	Dissatisfied	Very Dissatisfied	Don't Know	Rating Count
Computer labs are adequate and accessible.	37.4% (52)	43.9% (61)	2.2% (3)	2.2% (3)	14.4% (20)	139
The equipment in the computer labs are kept up to date.	34.3% (47)	43.8% (60)	5.1% (7)	1.5% (2)	15.3% (21)	137
Internet access is available when needed for web registration, to view my records in WebAdvisor, and to work on distance learning classes.	36.5% (50)	51.8% (71)	2.2% (3)	0.7% (1)	8.8% (12)	137
					Comments:	0
					answered question	139
					skipped question	1

17. Bookstore

	Very Satisfied	Satisfied	Dissatisfied	Very Dissatisfied	Don't Know	Rating Count
Bookstore staff is helpful.	44.4% (60)	48.9% (66)	0.0% (0)	1.5% (2)	5.2% (7)	135
Textbooks required for courses are usually available in the bookstore.	40.1% (55)	46.7% (64)	5.8% (8)	1.5% (2)	5.8% (8)	137

Comments: 1

answered question 139

skipped question 1

18. On a whole, the campus is well-maintained.

		Response Percent	Response Count
Very Satisfied		43.5%	60
Satisfied		50.0%	69
Dissatisfied		2.9%	4
Very Dissatisfied		0.7%	1
Don't Know		2.9%	4

answered question 138

skipped question 2

19. Additional comments or suggestions:

	Response Count
	45
answered question	45
skipped question	95